



ATM DEPLOYMENT

Kordia™ has three centres of excellence: broadcast, telecommunications and converged solutions. However, our data cabling expertise has also given us a strong reputation in the finance sector.

How? Via our history as a key provider of ATM deployment services for this country's major financial institutions.

Because we've owned and run an ATM network ourselves, we know the ins and outs of the business probably better than anyone. We utilise our extensive resources and proven methodologies to deliver ATM solutions and project management within competitive pricing scales.

MEETING ACCESSIBILITY AND COMPLIANCE STANDARDS

Your customers expect reliable and secure 24-hour ATM availability. They want to be confident they won't experience delays in ATM movements and that ATMs are operational within the shortest time frame. And they want to feel secure using these publicly accessible outlets.

We understand those customer demands. We have the service capabilities and infrastructure within Kordia™ to handle the stringent service levels demanded by financial institutions.

OUT WITH THE OLD ... IN WITH THE NEW

No matter what your ATM requirements are, we can provide full project management including:

- new ATM installation
- replacement of existing ATMs
- relocation of existing ATMs
- removal of obsolete ATMs

Our on-site project management can include:

- full site audit including identifying appropriate ATM sites
- management of the approval process, including council documentation
- sourcing of peripheral services such as electrical and glazing if a 'through-the-wall' installation is scoped
- management of specialised sub-contractors to complete the work



Your ATM project deployment will be completed in a professional and proficient manner. That's the Kordia™ way. To use innovation, industry-recognised solutions and expertise to deliver successful ATM solutions.

PREVIOUS ATM PROJECTS

We've undertaken over 450 ATM movements in the last year alone. We've successfully deployed ATM projects for

- National Australia Bank
- Westpac (via IBM) Banking Corporation
- Bank of Queensland
- Suncorp Metway Bank

TRAINING YOUR STAFF

Kordia™s project and site managers are experienced in the installation and software upload of major ATM brands including

- NCR
- Diebold

We'll train your staff on servicing their ATMs and we're always on-call to answer their queries.

CONTACT DETAILS:

RUSSELL COOK

Service Delivery Manager – Managed Services Corporate and Government

PHONE: (03) 9873 3205

FAX: (03) 9837 5012

MOBILE: 0404 830 638

EMAIL: RUSSELL.COOK@KORDIA.COM.AU

CARWYN POTBURY

Manager – Managed Services Corporate and Government

PHONE: (02) 9856 2688

FAX: (02) 9856 2695

MOBILE: 0404 830 588

EMAIL: CARWYN.POTBURY@KORDIA.COM.AU